



## **THE SUMMIT FCU AND SYRACUSE FCU OFFICIALLY MERGE ON APRIL 1<sup>ST</sup>.**

In an effort to keep you well informed during the merger, we wanted to let you know the following:

### **BRANCHES**

All Syracuse FCU branches will:

- Be open their normal hours on Tuesday, March 30<sup>th</sup>
- Be closed on Wednesday, March 31<sup>st</sup>
- Be closed on Thursday, April 1<sup>st</sup>
- Reopen at their normal time on Friday, April 2<sup>nd</sup>

### **BRANCH ATMS**

This service will:

- Be available until the end of the business day on Monday, March 29<sup>th</sup>
- Be unavailable on Tuesday, March 30<sup>th</sup>
- Be unavailable on Wednesday, March 31<sup>st</sup>
- Be unavailable on Thursday, April 1<sup>st</sup>

*Summit ATMs will be available on Friday, April 2<sup>nd</sup>*

### **TELE-BRANCH SERVICE**

This service will:

- Be available until the end of the business day on Tuesday, March 30<sup>th</sup>
- Be unavailable on Wednesday, March 31<sup>st</sup>

*Quik Tran, The Summit's 24 hour Teller-by-Phone Service will be available for your usage on April 1<sup>st</sup> at (800) 321-TRAN*

### **ONLINE SERVICES**

Account Access Online at [www.syracusefcu.org](http://www.syracusefcu.org) will:

- Be available until the end of the business day on Tuesday, March 30<sup>th</sup>
- Be unavailable on Wednesday, March 31<sup>st</sup>

*On April 1<sup>st</sup>, the Syracuse FCU website will be redirected to [www.summitfcu.org](http://www.summitfcu.org) and your account information can be accessed via Summit Online Access. Please use your Account Number and Personal Identification Number (PIN) to log on to The Summit's Online Services.*

### **EXTENDED HOURS**

The Summit's Member Service Center will be open for extended hours to answer any questions you may have about your membership. In addition to our normal schedule, you can reach us at (800) 836-7328 on:

- Thursday, April 1<sup>st</sup> from 8:30am to 7pm
- Friday, April 2<sup>nd</sup> from 8:30am to 7pm
- Saturday, April 3<sup>rd</sup> from 9:00am to 1pm

Thank you for your patience. We look forward to serving your financial needs!